



An Anthem Company



# Introducing the enhanced *Provider News*

Your source for important updates from Empire

This communication applies to Commercial,  
Medicaid, and Medicare Advantage plans from  
Empire.

We've listened to your feedback and are streamlining the way we deliver news and announcements. *Provider News* will be your central source for important notifications about policy updates, prior authorization changes, new product and program offerings, and more.

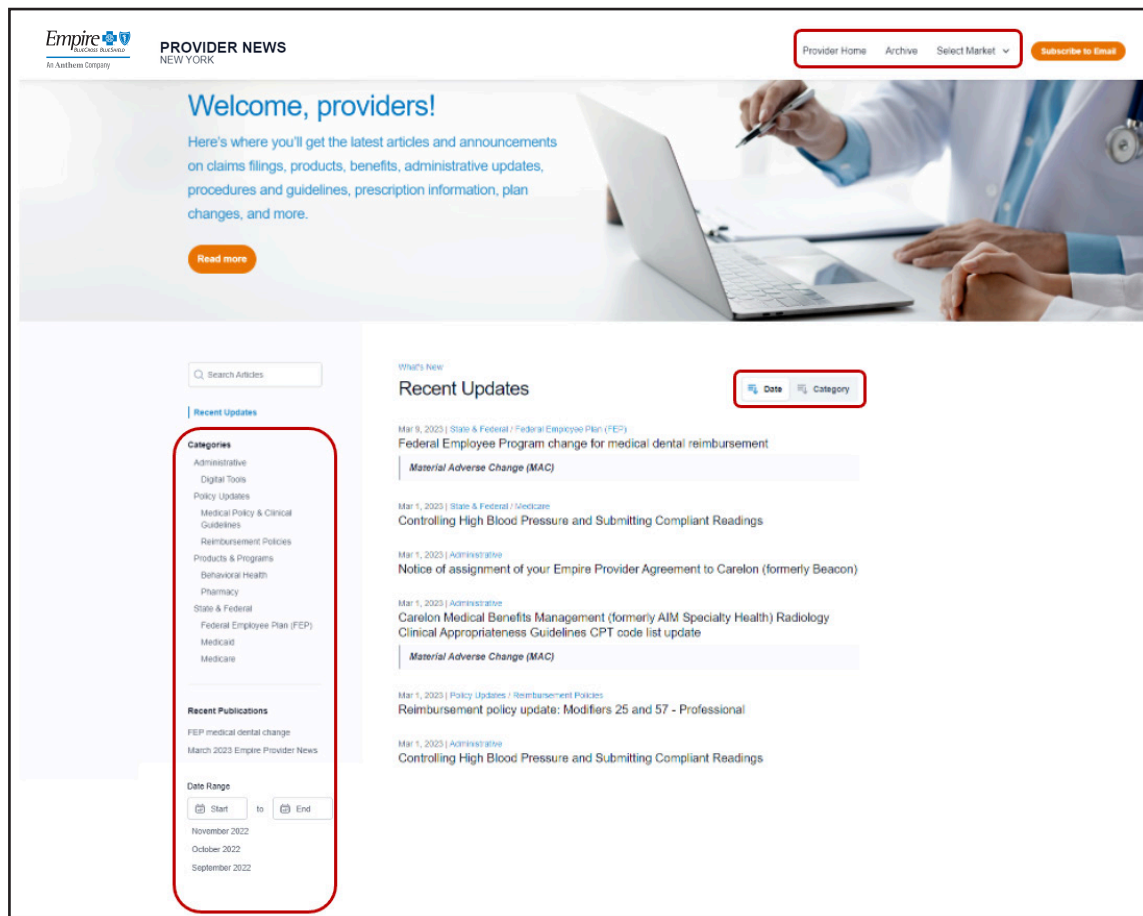
## Provider News features:

- One location to access news related to all lines of business in your market.
- Fully digital newsletter format allowing you to quickly navigate to the articles most relevant to you.
- Streamlined and redesigned email messages featuring critical or time-sensitive news.
- Important updates featured at the top of the website.
- Enhanced website search capabilities to locate information by category, line of business, or date.
- Advanced digital sharing features to make it easier to share updates, including:
  - Instantly share information via email
  - Printer-friendly mode with quick response (QR) codes for easy reference back to the website
- Quick access at the top:
  - *Provider Home* where you will continue to find forms, policies, and resources on the provider website
  - Access the *Archive* of previously posted *Provider News* articles.

## Provider News sneak peek

Curious to see more? Below is a first look of some of the key features of *Provider News*.

### Front page features:



## Article features:

**Recent Updates**

**Categories**

- Administrative
- Digital Tools
- Policy Updates
  - Medical Policy & Clinical Guidelines
  - Reimbursement Policies
- Products & Programs
- Behavioral Health
- Pharmacy
- State & Federal
  - Federal Employee Plan (FEP)
  - Medicaid
  - Medicare



**Recent Publications**

- FEP medical dental change
- March 2023 Empire Provider News
- Group number change for Screen Actors Guild-American Federation of Television and Radio Artists Health Plan
- Beacon Assignment
- February 2023 Newsletter

**Date Range**  
Start to End  
November 2022  
October 2022  
September 2022

Reimbursement Policies | Mar 1, 2023

**Reimbursement policy update: Modifiers 25 and 57 - Professional**

Effective March 1, 2023, the *Modifiers 25 and 57: Evaluation and Management with Global Procedures* reimbursement policy will be renamed *Modifiers 25 and 57 - Professional*. Additionally, the *Nonreimbursable* section of the *Modifiers 25 and 57* policy was updated to indicate that CPT® code 99211 is not eligible for reimbursement when billed with modifier 25. This update was previously communicated in the July 2022, edition of the *Provider News* article titled [Reimbursement policy update: Modifier Rules – Professional](#).

For specific policy details, visit the [Reimbursement Policy page](#) at the Empire provider website.

**PUBLICATIONS:** [March 2023 Empire Provider News](#)

## Publication features:

### Recent Updates



#### Categories

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## March 2023 Empire Provider News



### Administrative

[Administrative](#) | Mar 1, 2023  
Time to prepare for HEDIS medical record review

[Administrative](#) | Mar 1, 2023  
March is National Colorectal Cancer Awareness Month

[Administrative](#) | Mar 1, 2023  
Carelton Medical Benefits Management (formerly AIM Specialty Health)  
Radiology Clinical Appropriateness Guidelines CPT code list update

**Material Adverse Change (MAC)**

[Administrative](#) | Mar 1, 2023  
Notice of assignment of your Empire Provider Agreement to Carelon (formerly Beacon)

[Administrative](#) | Feb 23, 2023  
Group number change for Screen Actors Guild-American Federation of Television and Radio Artists Health Plan

[Administrative](#) | Mar 1, 2023  
Advancing Mental Health Equity for Youth & Young Adults

[Administrative](#) | Mar 1, 2023  
Controlling High Blood Pressure and Submitting Compliant Readings

### Policy Updates

[Policy Updates / Reimbursement Policies](#) | Mar 1, 2023  
Reimbursement policy update: Modifiers 25 and 57 - Professional



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