



Provider Pathways — Doing business with Empire BlueCross BlueShield HealthPlus (Empire) eLearning is here!

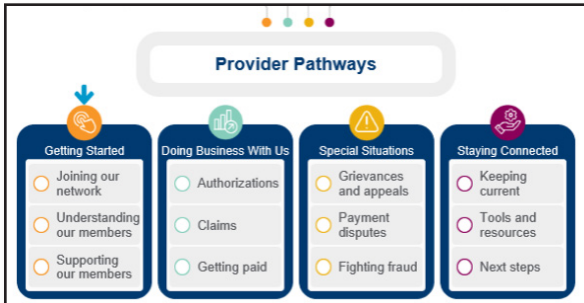
At Empire, we value you as a provider in our network. That's why we've redesigned one of the ways we share important information about our tools and resources to make it more useful for you.

Provider Pathways is a 24/7 digital resource that gives a foundation on doing business with Empire. We are always looking to improve our training methodology, and this self-paced offering provides Empire with a new approach to an easy on demand option for sharing information on our most frequently used provider tools and resources. In addition, Provider Pathways — Doing business with Empire eLearning, gives you the flexibility for scheduling training for yourself and your staff.



You're in control of your training experience!

You select the training path you need. Do you want to learn more about authorizations or maybe you need information on claims? You pick the path. You decide the pace.

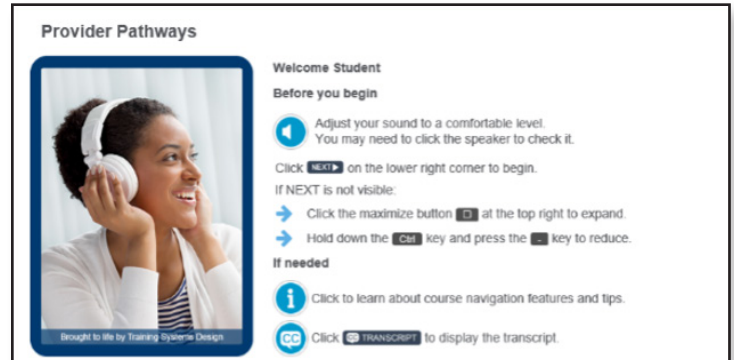


Provider Pathways includes information on most of our frequently used provider tools and resources:

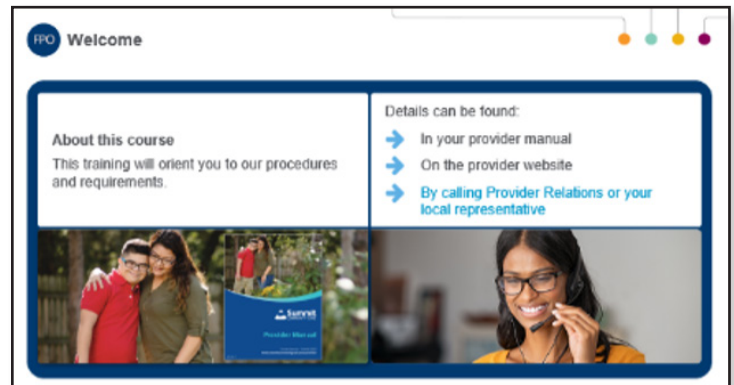
- Joining our network
- Signing up for Availity*
- Enrolling in EFTs/ERAs
- Checking member eligibility and claim status
- Authorizations and so much more

Availity, LLC is an independent company providing administrative support services on behalf of Empire BlueCross BlueShield HealthPlus.

The modules have both instructor voiceover and transcripts to take you through each lesson. You can pause, replay, or go back whenever you need. Provider Pathways tracks your progress in case you have to leave and come back later.



The modules are designed to be informative, easy to navigate, and can be retaken if you need a quick refresher on one or more topics, whenever needed.



Learn more

For your convenience, Provider Pathways is available on the Provider Training Academy of the provider website at <https://providerpublic.empireblue.com>.

If you have questions about this new provider resource, please reach out to your Provider Relations team.

<https://providerpublic.empireblue.com>

Empire BlueCross BlueShield HealthPlus is the trade name of HealthPlus HP, LLC, an independent licensee of the Blue Cross and Blue Shield Association.

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