

An Anthem Company

Precertification Request

To prevent delays in processing your prior authorization request, fill out this form in its entirety with all applicable information and fax to Empire BlueCross BlueShield HealthPlus (Empire) at **1-800-964-3627**.

Use the following specific contact numbers if your request pertains to:

- Outpatient services (physical health):
 - Phone: 1-212-563-5570, ext. 106-200-1261, option 1
 - Fax: **1-855-201-8530**
- Durable medical equipment/orthotics/prosthetics:
 - Fax: 1-855-201-8527
- Home care:
 - Fax: **1-855-201-8528**
- Long-term services and supports personal care services/Consumer Directed Personal Assistance Program:
 - Phone: 1-212-563-5570, ext. 106-200-1261, prompt 2
 - Fax: 1-844-528-3685
- Skilled nursing facility:
 - Fax: 1-844-879-2964
- Long-term custodial care/nursing facility
 - o Fax: 1-888-826-9591

Date:	Provider return fax:	
Member information		
Name:	Empire ID:	
Phone:	DOB:	
Address:	Additional member information:	
	Previous authorization #:	
Referring provider:		
Participating INOnparticipating		
Name:	NPI:	
Provider ID:	TIN:	
Office contact name:	Office phone:	
Office fax:	Address:	
Specialty:		

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Servicing provider:		
Participating INOnparticipating		
Name:	NPI:	
Provider ID:	TIN:	
Office contact name:	Office phone:	
Office fax:	Address:	
Servicing facility:		
Participating INOnparticipating		
Name:	NPI:	
Provider ID:	TIN:	
Facility contact name:	Facility phone:	
Facility fax:	Address:	
Requested service	Date/date range of service:	
ICD-10 code(s):	CPT code(s) (include requested units):	
Type of service (check all that apply):		
□ Outpatient □ Planned inpatient □ Emergent inpatient □ Skilled nursing facility		
□ Long-term services and supports/long-term care □ Home health □ Durable medical equipment		
Diagnostic study Decisit Decisit Decisit Decisit Decisit Decisit		
\square Other:		
Place of service:		
□ Hospital □ Ambulatory surgery center □ Office □ Home □ Independent lab		
\Box Nursing facility \Box Other:		
Additional information		
Emergent — Use for all nonelective inpatient admissions only when provider indicates that the		
admission was urgent, emergent or expedited (for admission on same day).		
Urgent — Use for outpatient services only when provider indicates that the service is urgent,		
emergent or expedited.		
□ New service request		
□ Authorization renewal		