

## Required: cultural competence training

To ensure the cultural competence of our provider network, all Empire BlueCross BlueShield HealthPlus (Empire) contracted/participating providers must certify, on an annual basis, completion of the state-approved cultural competence training curriculum for all participating providers' staff who have regular and substantial contact with enrollees.

The New York State Department of Health has approved the cultural competence training offered by the United States Department of Health and Human Services, Office of Minority Health education program, **Think Cultural Health**. The training can be accessed at <https://hclsig.thinkculturalhealth.hhs.gov>.

Upon completion, all contracted/participating providers will be required to share certification with Empire.

Once training is complete, sign the attestation below and return to your Empire contract manager/Network Relations consultant.

If you have questions, contact your local Network Relations consultant or call Provider Services at **800-450-8753**.



**Email is the quickest and most direct way to receive important information from Empire BlueCross BlueShield HealthPlus.**



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (<https://bit.ly/3zqQdYB>).



An Anthem Company

### ***Annual Training Certification Attestation***

The New York State Department of Health approved **cultural competence training** offered by the United States Department of Health and Human Services, Office of Minority Health education program,

**Think Cultural Health**

Empire BlueCross BlueShield HealthPlus participating provider hereby attests cultural competence training curriculum annual completion.

PROVIDER NAME: \_\_\_\_\_

NPI: \_\_\_\_\_

DATE: \_\_\_\_\_

<https://providerpublic.empireblue.com>

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