

Introducing the Provider Learning Hub

This communication applies to Medicaid and Medicare Advantage plans from Empire.

You can learn about many of our digital capabilities through a new educational platform called the Provider Learning Hub. The Provider Learning Hub will include helpful information related to:

- Availity Essentials* registration and onboarding.
- Electronic medical attachments.
- Administrative transactions.

You can access the Provider Learning Hub without a username or password.

Access the Provider Learning Hub today from the provider website under Availity Essentials [here](#).

Our first featured training will focus on attachment applications – with special emphasis on new processes that will make submitting attachments much more efficient.

* Availity, LLC is an independent company providing administrative support services on behalf of the health plan.