



An Anthem Company

Provider Bulletin  
October 2020

## Sign up to receive email from Empire BlueCross BlueShield HealthPlus

In order to communicate more efficiently with providers, Empire BlueCross BlueShield HealthPlus (Empire) is now sending some bulletins, policy change notifications, prior authorization update information, educational opportunities and more to providers via email. Email is the quickest and most direct way to receive important information from Empire.

### What do we need from you?

To receive email from Empire (including some sent in lieu of fax or mail), fill out the following form. When you select **Submit**, it will initiate an email to us with the information attached:

|                        |               |             |
|------------------------|---------------|-------------|
| <b>Provider name:</b>  |               |             |
| <b>Group name:</b>     |               |             |
| <b>Email address:</b>  |               |             |
| <b>Street address:</b> |               |             |
| <b>City:</b>           | <b>State:</b> | <b>ZIP:</b> |
| <b>NPI:</b>            | <b>TIN:</b>   |             |

Note: If you are having issues with the form, please email the information to: [nyprovupdates@empireblue.com](mailto:nyprovupdates@empireblue.com).

When multiple email addresses, NPIs or TINs exist, you need to submit all of the above required fields separately for each individual provider or provider within a group. However, please keep in mind that we can only accept one email address for each unique provider record.

### What if you need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Network Relations Consultant or call Provider Services at **1-800-450-8753**.

[www.empireblue.com/nymedicaiddoc](http://www.empireblue.com/nymedicaiddoc)

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