



An Anthem Company

Provider Bulletin
September 2021

Medicaid continuous glucose monitoring systems

On November 1, 2021, Empire BlueCross BlueShield HealthPlus (Empire) will implement a change regarding continuous glucose monitoring systems (CGMs). In 2020, we made it more convenient for members to obtain CGMs (devices and supplies) at their preferred in-network retail pharmacy or the IngenioRx* home delivery pharmacy. Beginning on November 1, 2021, CGM access (including but not limited to HCPCS codes: A9276, A9277, A9278, K0553, K0554) will only be available to an Empire member through their in-network retail pharmacy or IngenioRx home delivery pharmacy and no longer a durable medical equipment (DME) provider. Members receiving CGMs and their prescribers will be notified of the change. Please refer prescribers to Provider Services at **800-450-8753** or members to Member Services at **800-300-8181** for additional questions.

Note – This change only applies to CGMs and not insulin pump delivery systems.

* IngenioRx, Inc. is an independent company providing pharmacy benefit management services on behalf of Empire BlueCross BlueShield HealthPlus.

<https://providerpublic.empireblue.com>

Empire BlueCross BlueShield HealthPlus is the trade name of HealthPlus HP, LLC, an independent licensee of the Blue Cross and Blue Shield Association.

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