

Cancer Care Navigator

The Cancer Care Navigator (CCN) program is a comprehensive cancer support solution for oncologists and Empire BlueCross BlueShield HealthPlus (Empire) members who are at high risk for complications during treatment. This program is aimed at helping to simplify the complexities of cancer care for members.

Practices are given a single point of contact to connect the practice to the right people at Empire to help lessen administrative burdens. CCN also gives the practice access to Empire's advanced predictive analytics to help identify patients at high risk for complications, in turn allowing providers the opportunity to take preventive action and guide targeted interventions.

Patients are provided with a wealth of support through supplemental services (dietitians, pharmacists, etc.), medication adherence assistance, individualized care plans, and goal setting, as well as after-hours telephonic and digital support.

CCN is the ultimate support service to improve the care experience and quality of life to allow patients time to focus on overall health and well-being. Please feel free to reach out to the CCN team at **866-649-0669**.