

SOMOS to manage delegated functions effective October 1, 2020

We are pleased to announce that Empire BlueCross BlueShield HealthPlus (Empire) has expanded its collaborative partnership with SOMOS IPA, LLC and its affiliates (SOMOS). This new agreement aligns incentives between the plan and SOMOS to deliver the highest possible quality care to our Medicaid Managed Care (MMC), Health and Recovery Plan (HARP), Child Health Plus (CHPlus) and Essential Plan members in New York.

Effective October 1, 2020, for MMC, HARP, CHPlus and Essential Plan members in New York assigned to a SOMOS PCP, SOMOS will assume administrative functions including but not limited to: credentialing, population health management/transitional care management, utilization management and claims processing.

Prior authorization requests

Providers should contact SOMOS for prior authorizations at **1-844-990-0255**.

Medical management

To obtain authorization or to verify member eligibility, benefits and account information, please call the telephone numbers listed on the back of the member's ID card.

There are few different ID card layouts. Below is an example of one the ID cards. Other member's ID cards may vary slightly from example below.

 An Anthem Company		Primary Care Provider (PCP): _____	
Member ID:	PCP Phone #: SOMOS IPA, LLC	Members: Please carry this card at all times. Show this card before you get any medical care.	
Program ID #:	Pharmacy Copays: Brand: \$3/\$1 Generic: \$1	Providers: Pre-admission certification is required for all non-emergency hospital admissions, including outpatient surgery. For emergency admissions, notify us within 24 hours after treatment at 1-844-990-0255. Certain services require preauthorization. Call 1-844-990-0255.	
Effective Date: DOB:	OTC: \$.50	Submit Claims to: SOMOS IPA, LLC P.O. Box 21432 Eagan, MN 55121 Payer ID: 81508	
		Pharmacies: Submit claims using RxBIN: 020107; RxPCN: AC; RxGRP: WKKA.	
Services provided by HealthPlus HP, LLC, a licensee of the Blue Cross Blue Shield Association, an association of independent Blue Cross and Blue Shield plans. NY16 03/20			

Claims processing

SOMOS encourages all claims to be submitted electronically using the below payer ID #s	
SOMOS	81508
Paper claims submitted should be submitted to the following:	
Attn: SOMOS IPA, LLC PO Box 21432 Eagan, MN 55121	
Please note: <ul style="list-style-type: none"> SOMOS participating network providers must follow the claims protocols established by SOMOS as referenced in the provider's participating provider agreement with SOMOS IPA. 	

www.empireblue.com/nymedicaidoc

Empire BlueCrossBlueShieldHealthPlus is the trade name of HealthPlus HP, LLC, an independent licensee of the Blue Cross and Blue Shield Association. To learn more about applying for health insurance, including Medicaid, Child Health Plus, Essential Plan, and Qualified Health Plans through NY State of Health, The Official Health Plan Marketplace, visit www.nystateofhealth.ny.gov or call 1-855-355-5777.

- **Non-SOMOS participating network** providers must continue to submit claims directly to Empire so that we may process the claims in accordance with your Empire contract.

Credentialing process

IPA providers: SOMOS will handle all credentialing for its participating providers. This includes submission of any demographic changes or terminations.

Non-IPA providers: Providers who are not contracted with the IPA must continue to follow the Empire processes.

If you have any questions, please contact Empire's Provider Services department at **1-844-990-0255**.