



An Anthem Company

Provider Bulletin
October 2021

AIM Specialty Health Radiation Oncology Clinical Appropriateness Guidelines update

This communication applies to the Medicaid and Medicare Advantage programs for Empire.

Effective for dates of service on and after March 13, 2022, the following update will apply to the *AIM Radiation Therapy and Proton Beam Therapy Clinical Appropriateness Guidelines*. As part of the AIM Specialty Health®* guideline annual review process, these updates are focused on advancing efforts to drive clinically appropriate, safe, and affordable healthcare services.

- Removed the Eastern Cooperative Oncology Group (ECOG) status as definition for performance status throughout guidelines.

As a reminder, ordering and servicing providers may submit prior authorization requests to AIM in one of several ways:

- Access the AIM *ProviderPortal*_{SM} directly at providerportal.com.
 - Online access is available 24/7 to process orders in real time and is the fastest and most convenient way to request authorization.
- Access AIM via the Availity* Portal at availity.com.
- Call AIM directly with provider inquiries at **800-252-2021** from 8 a.m. to 5 p.m. CT.

You may access and download a copy of the current and upcoming guidelines [here](#).

If you have questions related to the guidelines, please contact AIM via email at aim.guidelines@aimspecialtyhealth.com.

If you have general questions about this communication or need assistance with any other item, contact your assigned Provider Experience associate or call Provider Services at **800-450-8753** for Medicaid or call the number on the back of members' ID cards for Medicare Advantage.

* AIM Specialty Health is an independent company providing some utilization review services on behalf of Empire. Availity, LLC is an independent company providing administrative support services on behalf of Empire.