

September 2017

Changes to the durable medical equipment policy

Effective DATE, for Anthem Blue Cross and Blue Shield (Anthem) members in the Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect programs, certain medically necessary durable medical equipment (DME) items will only be reimbursed for rental. Reimbursement for up-front purchase will not be available.

According to the existing Anthem reimbursement policy, *Durable Medical Equipment (Rent to Purchase)*, reimbursement is provided at the monthly rental allowable amount up to the purchase price for the particular DME. The item is considered purchased when the allowable amount for purchase of the item has been met. When the allowable amount for purchase of the item has been met, additional claims submitted for the DME rental will be denied.

To avoid denial or rejection of a claim or recoupment of claim payment, please review the details of this reimbursement policy as well as the list of DME items to which this policy applies.

The Anthem reimbursement policy can be found at www.anthem.com/inmedicaiddoc. Activate the **Prior Authorization & Claims** drop-down, select **Reimbursement Policies** from the list, and expand the **DME and Supplies** menu. Finally, select *Durable Medical Equipment (Rent to Purchase)* to view the policy. The list of codes to which this rental requirement applies, *Durable Medical Equipment Rental List*, can be found at insert location instructions.

The *Durable Medical Equipment Rental List* will be updated as needed.

If you have any questions, please contact Provider Services at the following numbers:

- Hoosier Healthwise: **1-866-408-6132**
- Healthy Indiana Plan: **1-844-533-1995**
- Hoosier Care Connect: **1-866-284-1798**

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

www.anthem.com/inmedicaiddoc

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Providers who are contracted with Anthem Blue Cross and Blue Shield to serve Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect through an accountable care organization (ACO), participating medical group (PMG) or Independent Physician Association (IPA) are to follow guidelines and practices of the group. This includes but is not limited to authorization, covered benefits and services, and claims submittal. If you have questions, please contact your group administrator or your Anthem network representative.

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